# RAFKA YAZBECK

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# **Professional Summary**

Seeking a role that integrates my expertise in Quality Assurance and Quality Control within the pharmaceutical and food industries with my dedication to university-level teaching — fostering academic excellence, regulatory compliance, and practical understanding of GMP, GLP, and ISO standards in scientific education and professional practice.

#### **Education**

#### 2009 - 2010

Lebanese University, Faculty of Science, Section III, Tripoli Master's Degree in Chemistry

#### 2007 - 2008

Lebanese University, Faculty of Science, Section III, Tripoli Bachelor Degree of Science in Chemistry

#### 2004 - 2006

Chekka Official High School Lebanese Baccalaureate, Life Science

## **Academic Experience**

#### Aug 2025 - Present

University of Balamand, Al Koura Campus – Lecturer, Advanced QMS Courses, Faculty of Science and Health

Teach advanced Quality Management System (QMS) concepts to undergraduate and postgraduate students. Develop and deliver course materials aligned with GMP, GLP, and ISO standards. Mentor students on applied quality control practices and regulatory compliance in the medical Laboratories.

# **Professional Experience**

## Aug 2024 - Present

UBSA Pharma Industries, Anfeh - Kalamoun - Lebanon

QA Manager for Pharmaceutical Goods, Food, Nutritional and Supplement Foods lines.

### Nov 2019 - July 2024

Benta Pharma Industries (BPI), Dbayeh, Lebanon Head of Quality Management System (QMS) Section in the Pharmaceutical Plant.

#### Oct 2017 - Nov 2019

Benta Pharma Industries (BPI), Dbayeh, Lebanon Quality Assurance Supervisor.

## May 2014 - Sept 2017

Benta Pharma Industries (BPI), Dbayeh, Lebanon Quality Assurance Officer in the Pharmaceutical Plant.

### Jan 2012 - Apr 2014

Chekka Sugar Refinery, Chekka, North Lebanon Quality Control Laboratory Analyst.

### Jun 2011 - Jan 2012

Cedar's Premium Food and Beverage, Anfeh Barghoun, North Lebanon Quality Control Laboratory Analyst and Inspector.

## Main Responsibilities

- Responsible for the conception, evaluation and improvement of Pharma industry quality and food safety system in conformity with GMP, ISO 9001:2015; ISO45001:2018; ISO14001:2015 & ISO22000:2018 requirements.
- Ensure that the quality system is well respected and maintained.
- Handle all quality assurance activities as per policies and procedures.
- Manage the documentation system according to implemented quality standards.
- Assure that all quality complaints coming from the market are well investigated and resolved.
- Approve all packaging materials' mock-up and specifications before printing.
- Ensure pest management, hygiene, and gowning standards.
- Conduct quality trainings, audits, supplier qualifications, deviation management, and product recalls.
- Review and approve batch records, risk assessments, and product quality reviews.
- Coordinate with logistics, QC, engineering, and regulatory departments to ensure quality compliance.

# **Trainings & Certifications**

• June 2011: HACCP training – Cedar's Premium Food and Beverage, led by Mr. Rawad Nader.

- Nov 2011: Purified Water Treatment System training Cedar's Premium Food and Beverage, led by Mr. Rawad Nader.
- Sept 2012: ICUMSA & Sugar Refinery Process Chekka Sugar Refinery, Mr. George Trad.
- Jan 2013: ISO 22000 Food Safety Management Chekka Sugar Refinery, Mr. George Trad.
- May 2014: ISO 9001 Quality Management System Benta SAL, Dr. Marise Salloum.
- May 2014: Good Manufacturing Practices (GMP) Benta SAL, Dr. Marise Salloum.
- Aug 2015: First Aid Training Benta SAL, Lebanese Red Cross.
- 2016: Fire Safety & Firefighting Benta SAL, Mr. Joseph Bou Chaaya (Civil Defense).
- Apr 2018: Qualification and Validation Process Agon Company, Dr. Yara Al Moaati, Amman, Jordan.
- June 2022: Time Management Benta SAL, Alexi Gholam.
- Mar 2023: Communication Skills Benta SAL, Dr. Amer Al Malakh.
- May 2023: Team Work Spirit Benta SAL, Dr. Amer Al Malakh.
- June 2025: ISO22000:2018 Food Safety Management System UBSA, Mrs. Joelle Sarkis.
- Aug 2025: HACCP, PRPs & OPRPs UBSA, Mrs. Joelle Sarkis.

### Languages

English, French, Arabic

## **Personal Information**

Name: Rafka Boulos Yazbeck

Nationality: Lebanese Date of Birth: 21/07/1987

Place of Birth: Aslout - Zgharta, North Lebanon