

Roukaya Sharfo

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Profile

Dedicated social worker with hands-on experience in GBV, child protection, case management, and community outreach. Skilled in psychosocial support, needs assessment, and linking vulnerable populations to health and social services. Proven ability to facilitate community-based programs, promote safe spaces, and advocate for marginalized groups.

Professional Experience

Community-Based Protection Facilitator | LECORVAW | July 2025 – Present

- Facilitate community awareness sessions on GBV, child protection, women's empowerment, child labor, and early marriage.
- Organize women-focused events, including outdoor cinema discussions promoting empowerment and protection.
- Promote safe spaces for dialogue and enhance community awareness through culturally sensitive activities.
- Develop facilitation, outreach, advocacy, and communication skills.

Community Mobiliser | Rahma for Special Needs – Tripoli Area | March 2025 – Present

- Support the Community-Based Rehabilitation Program funded by the Lebanon Humanitarian Fund (LHF).
- Identify and refer to beneficiaries, including people with disabilities and elderly (65+).
- Conduct outreach and field visits across Tripoli neighborhoods.
- Assist with documentation, reporting, and coordination with service providers.

Community Engagement and Outreach Worker | Mouvement Social | June 2024 – November 2024

- Organized educational and recreational activities for children under the NMFA program.
- Assessed needs and risks with children and caregivers.
- Collected and managed data to support program delivery.

Child Protection and Advocacy Worker | UPEL | January – June 2024

- Implemented Law 422 to protect minors at risk or in conflict with the law.
- Participated in investigations and collaborated with police and judiciary.
- Attended court sessions and coordinated with child protection actors.

Social Services Case Management Worker | Rahma Hospital | October 2023 – January 2024

- Maintained case histories to ensure follow-up and service continuity
- Conducted needs assessments and client interviews
- Provided basic counseling and connected clients with health and social support services

Education

Bachelor's degree in medical and social assistance | Jinan University | June 2025

Skills

Protection & Support

- Child Protection, Case Management & Counseling, Psychosocial Support

Community Engagement

- Needs Assessment & Referrals, Community Outreach & Mobilization

Collaboration & Leadership

- Effective Communication & Teamwork, Volunteer Leadership (Takaful, The Volunteer Circle, Leading Heads)

Certifications and Professional Development

- Peace Building and Women Political Participation | WPHF| 2024
- Psychosocial First Aid| Save the Children | 2024
- Gender Based Violence | Bayt El Salam Academy| 2023

Languages

- Arabic (Native), English (Fluent), French (Fluent), Turkish (Basic)

References Are Available Upon Request